

A Message from the Owner

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Hi,

My name is Dave Snyder. WeBeFast.com is a new project of ours that has allowed you to receive in home professional service on major appliances much faster than normal or traditional methods have in the past. With over thirty years in the appliance service business I have developed a standard which I hope each of the service technicians and support staff meet when helping you.

When I was the sole service technician of the company it was easy to know when a service job wasn't meeting the customer's hopes and expectations. Customers only had to dial the phone number and WOW! they got to talk to the owner. In today's market it is very hard to stay a small, well trained, and reasonably priced company.

About four years ago I began to develop a team of professionals who could correctly train new technicians and attract experienced ones. Today we are getting ready to set up our eighth service technician and are training more each year.

So as I am moving from the daily service of our customers to overseeing the training and development of your next service technician, I wanted a way for you to contact the owner. I personally see every comment sent and will assign a personal assistant that will contact you today or tomorrow. When my personal assistant contacts you, they will have my authority to solve your problem right away. And because I see every message sent to us, I personally assure you, we'll do everything we can to give you a quality experience, at a fair price, and in a reasonable time frame.

Thank you for allowing us to serve you,

Dave Snyder

President and CEO

WeBeFast.com

For Feedback to Dave, please [click here](#).